### тесн mahindra

# Recruit ProX

**Resource Management Group (RMG) Philippines** 

User Manual v. 1.0

### **AUGUST 2023**

#### BACKGROUND

Tech Mahindra Cebu processes approximately 36,000 applicants per year for 5,500 demands (pass rate = 31%). The cost per hire is 4,500 PHP, with a 75-day fill rate. Digitization of the manual processes will fast-track recruitment, improve candidate experience, and reduce revenue leakage from unfilled roles.

Recruitment SLA is missed due to manual steps, multiple back and forth sending of emails, text, chat between candidate and recruiters, long waiting time for updates, scheduling, and approvals. Upon hire, process of collecting pre-employment requirements are delayed, requires lot of effort/resources to track and there is no internal mechanism to reallocate resources due for EOC to an open demand in another account.

#### **OBJECTIVES**

- Automate the end-to-end recruitment process
- Eliminate manual processes, fast track recruitment, make candidate-and-recruiter experience seamless

#### **BUSINESS NEEDS**

The tool is positioned to meet these needs, and its impact will benefit the RMG from a larger scale once fully deployed across the board.

**Efficiency** – streamline the recruitment process and improving SLA by automating tasks such as posting job openings, collecting and sorting applications, and scheduling interviews. This can save time and effort for both the recruiters and applicants.

**Improved organization** – keep track of all the job openings, candidates, and application materials in one central database, making it easier to manage and organize the recruitment process.

**Enhanced decision-making** – provide tools for analyzing and comparing job applications, as well as tracking the progress of candidates through the hiring process. This can help the company make more informed hiring decisions.

**Increased applicant pool** – make it easier for job seekers to find and apply for jobs, which can increase the number of applicants for a given position.









# **CANDIDATE JOURNEY**



### PROCESS & PROCEDURE [CANDIDATE] – JOBS PORTAL

URL: <a href="https://recruitprox.techmahindra.com/Jobs">https://recruitprox.techmahindra.com/Jobs</a>



Look for available jobs and select the position you want to apply for by hitting the **APPLY NOW** button.

### PROCESS & PROCEDURE [CANDIDATE] – JOBS PORTAL

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### PROCESS & PROCEDURE [CANDIDATE] – CANDIDATE REGISTRATION



URL: https://recruitprox.techmahindra.com/SignUp

Fill up all the required fields and click **SIGN UP** 

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### PROCESS & PROCEDURE [CANDIDATE] – CANDIDATE REGISTRATION

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Fill up all the required fields and click **SIGN UP** 

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**NOTE:** Middle Name is not required if Not Applicable, leave it blank.

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### PROCESS & PROCEDURE [CANDIDATE] – TECH MAHINDRA WELCOME VIDEO



After registration, you will be redirected to a welcome video. You cannot skip the video so be sure to watch and listen to the video in order to proceed to the next process of your application.

#### Click here to view actual page

End of Video



### PROCESS & PROCEDURE [CANDIDATE] – PROFILER

URL: <u>https://recruitprox.techmahindra.com/Profiler</u>

Recruit Pro 🙀						L JD202303426 →
Profile	Personal Information	Educational Background	Employm	ent History Applica	tion Details	Pre-Qualifying Questions
Assessment	First Name *	Middle Name 📀		Last Name *	Suffix	
Interview Account Specific Exam	Date of Birth * Age	Vot Applicable		Civil Status *	Nationality *	
Job Offer	01/01/1995 28 Current Address * DUIU UDDINICO	MALE	~	SINGLE	V FILIPINO	~
Onboarding	123 BASAI	N NGR	~	BARANGAY 386	LA V QUIAPO	1001
	Email Address * juan.delacruz@techmahindra.com	Mobile No. ★ +63 ∨ 9123456789	9	Landline No.		
						NEXT
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You will provide your personal information here such as your address, civil status, employment history details, and more. You will also provide an honest answer to the given pre-qualifying questions on the last part of the profiler tab. Please read and understand the questions provided before you answer.

#### Click here to view actual page

**NOTE:** Middle Name is not required if Not Applicable. Check the checkbox.

### PROCESS & PROCEDURE [CANDIDATE] – PROFILER

URL: https://recruitprox.techmahindra.com/Profiler

Recruit Pro 🙀					<b>≗</b> JD202303426 →
Profile	Personal Information	Educational Background	Employment History	Application Details	Pre-Qualifying Questions
Assessment	Kindly ensure that all information prov Attainment * Bachelors Degree	vided are accurate. School Name * Cebu Institute of Technology -	Course/Degree * University	ce in Information Technc 🗸	Year Graduated *
Account Specific Exam	ADD				BACK NEXT
Onboarding					-
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### PROCESS & PROCEDURE [CANDIDATE] – PROFILER

Recruit Pro 🙀						🚢 JD202303-
	Personal Information	Educational Background	i Employment	t History	Application Details	Pre-Qualifying Questions
Profile	Do you have any work experience?					• Yes 🔾 No
Assessment	Kindly ensure that all information pr Include employment history for the	rovided are accurate. past 7 years starting from the most	recent employer.			
	Company *	City *		Country *		Position *
Account Specific Exam	ABC COMPANY	CEBU		PHILIPPINES	~	TECH SUPPORT
	Start *	End * Po	eriod	Reason for Leaving *		Monthly Gross Salary
Job Offer	07-2020 🛗	07-2022	2 YRS	Resignation due to Personal R	Reasons 🗸	15,000.00
Onboarding	Company	Currently Employed		Country		Position
	× YXZ COMPANY	MANILA		PHILIPPINES	~	TECH SUPPORT
	Start	End		Period	Reason for Leaving	Monthly Gross Salary
	08-2022	MM/YYYY 🛗	Currently Employed	1 yr	Resignation due	e to Persc 🗸 25,000.00
						BACK NEXT
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Recruit Pro 🙀					<b>≗</b> JD202303426
	Personal Information	Educational Background	Employment History	Application Details	Pre-Qualifying Questions
Profile	Kindly ensure that all information prov	ided are accurate.			
Assessment	With BPO Experience *	Length of Experience *	Skill(s) *	Verticals/Indu	try *
Interview	Yes	> 2 YEARS  Datails/Referrer Name *	Tech Support	✓ Telecomr	nunications ~
Account Specific Exam	LinkedIn		Hybrid Work Set-Up	<ul> <li>✓ 35,000.00</li> </ul>	y )
Job Offer					BACK NEXT
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Recruit Pro 🙀					<b>≜</b> JD202303426 +
	Personal Information	Educational Background	Employment History	Application Details	Pre-Qualifying Questions
Profile	Kindly ensure that all information provide	ed are accurate.			
Assessment	1. Here you not been constitued by p.o.	nati d'ine or ary othe judicial lang?		) Yes	O No
Interview	2. Here you not been articuly it had	nd a specifices which may make you and	the amployment?	⊖ Yes	O No
	3. Its you dified by any province any	Rype ar athen which may make you write	tar amplityment?	⊖ Yes	⊖ No
Account Specific Exam	4. Then you previously excited with all	attense / Tech Malandra?		Yes	⊖ No
	5. Here an provincity applied with all	attenue / Tech Midlendra?		Yes	⊖ No
Job Offer	6. International to work or propert	itasani angloptant?		⊖ Yes	○ No
Onboarding	7. Integral willing to work or drifting (p	weyard schedule, holdage and weaturedd	,	⊖ Yes	○ No
	8. In paralling to under confirm as	467		⊖ Yes	⊖ No
	9. In an talk an install			⊖ Yes	○ No
	10. The year there internal an increas?			⊖ Yes	○ No
	11. Is your internet speed is allow? 2011	lige?		⊖ Yes	○ No
	12. In an advertige during a			⊖ Yes	⊖ No
	13. The providence plan its shadly white work	ing?		⊖ Yes	○ No
	14. In your have been browning a true	blocksatling moders, PC and alloc?		⊖ Yes	O No
•					DLOK CUDURT
					BACK SUBMIT
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### PROCESS & PROCEDURE [CANDIDATE] – PROFILER (PASSED)

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Recruit Pro 🙀		<b>≗</b> JD202303426 →
Profile Assessment Interview Account Specific Exam Job Offer Onboarding	<section-header><section-header><section-header><section-header><section-header><section-header><text></text></section-header></section-header></section-header></section-header></section-header></section-header>	
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### PROCESS & PROCEDURE [CANDIDATE] – PROFILER (FAILED)

Image: The securit Pro X         +           Image: The secure in the	92/Profiler A 🖒 🗘 🖨 🎕 Signin	- a ×
Recruit Pro 🙀	<u>•</u>	
Profile Assessment Interview Account Specific Exam Job Offer Onboarding	Tech           Beer Juan Dela Cruz,           Deer Juan Dela Cruz,           Thank you for your interest in TechMahindra. We have completed reviewing your credentials and narrowed down the selection of candidates for further consideration.           It is always difficult to choose among the many qualified applicants. However, we regret to inform you that after careful consideration, you have not been successful in this occasion. We will keep you may reapply after 90 days.           We wish you every success in your career pursuits.           Sincerely,           TechM Recruitment Team	JD202303426 -
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### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (General Instructions)



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#### Click here to view actual page

Notice that the **[START]** button is disabled unless all device permissions are already allowed.

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### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (English)

Recruit Pro 🙀		L JD202303426 →
Profile	English Proficiency Assessment	
Assessment	• Objective: This aims to measure the usage of English Language entirely. The exam focuses more on the communications skills such as sentence construction, using and identifying parts of speech, vocabulary, spelling, and punctuation.	
English	Read each question carefully and choose the best answer.	
Aptitude Comprehension	• This is a 40-item questionnaire and you will be given a minute for each to finish the test.	
Basic Computer	Duration: 20 minutes	
	Items: 40 questions	
Interview	Passing Score: 80%	
Account Specific Exam	Proceed further only if you wish to take the assessment right now. When you move on to the following screen, an assessment record will be created for you.	
	Please be advised, during this exam you won't be permitted to go back to previous questions once you hit NEXT.	
Job Offer	If you have technical difficulties with your exam, contact recruitment team for assistance:	
Onboarding	MANILA: RMGManila.Sourcing@techmahindra.com CEBU: RMGCebuSourcing@TechMahindra.com	
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### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (English)

Recruit Pro 🙀		💄 JD202303426 👻
Profile Assessment English Aptitude Comprehension Basic Computer Typing Interview Account Specific Exam Job Offer	English Assessment 0: 17:54 Instruction: Read the questions carefully and choose your best answer.  A. B. C.	▲ JD202303426 -
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#### URL: https://recruitprox.techmahindra.com/Assessment

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### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (English)

Recruit Pro 🙀		<b>≗</b> JD202303426 →
Profile Assessment English Aptitude Comprehension Basic Computer Typing Interview Account Specific Exam Job Offer Onboarding	English Assessment         0: 17: 43         Instruction: Read the questions carefully and choose your best answer.         • A.         • B.         • C.	40/40
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### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (English)

Recruit Pro 🙀		≜JD202303426 +
Profile	English Assessment	
Assessment English Aptitude Comprehension Basic Computer Typing Interview Account Specific Exam	Assessment done. Please click done to proceed to the next assessment.	NE
Onboarding		
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### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (Aptitude)

Recruit Pro 🙀		Lage 202303426 -
Profile	Aptitude Assessment	
Assessment	Objective: This assessment aims to measure a candidate's cognitive ability and/or behavior in workplace scenarios. This includes Numerical, Making Judgements, Making Decisions, and Logical Problems.	
English Aptitude	Read each question carefully and choose the best answer.	
Comprehension	This is a 20 item questionnaire and you will be given a minute for each to finish the assessment.	
Typing	Numerical Directions: In each series, look for the degree and direction of change between the numbers. In other words, do the numbers increase or decrease, and by how much. Choose the correct answer from the choices.	
Interview	Making Judgements	
Account Specific Exam	Directions: Each question presents a situation and asks you to make a judgment call regarding that particular circumstance. Choose an answer based on given scenario. Matching Definitions	
Job Offer	Directions: Read each definition and all four choices carefully, and find the answer that provides the best example of the given definition.	
Onboarding	Directions: Each item consists of three statements. Based on the first two statements, the third statement may be either true, false, or uncertain. Click on the best answer provided.	
	Duration: 30 minutes	
	Terms: 20 questions	
	Passing Score: 80%	
	Proceed further only if you wish to take the assessment right now, when you move on to the following screen, an assessment record will be created for you.	
	Please be advised, during this exam you won't be permitted to go back to previous questions once you nit NEX I.	
	If you have technical difficulties with your exam, contact recruitment team for assistance: MANILA: RMGManila.Sourcing@techmahindra.com CEBU: RMGCebuSourcing@TechMahindra.com	
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### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (Aptitude)

Recruit Pro 🙀		≜ JD202303426 +
		TOW IT
	Aptitude Assessment	50 2
Profile	00:29:38	/20
Assessment	Number Seine Dischars: It used writes, and its The degree and dischars of change defenses the numbers in other work, the Bernardsen increase or decrease, and its how much. Decrea the answer French	
English	(hotos	
Comprehension	Louis al-Riscourian R. 🖂 R. Weal number abouil come-mat?	
Basic Computer	$\bigcirc$ A	
1) ping	○ B.	
Interview	○ c.	
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Account Specific Exam		
Job Offer		IEXT
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### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (Aptitude)

Recruit Pro 🙀		💄 JD202303426 →
Profile Assessment English Aptitude Comprehension Basic Computer Typing Interview Account Specific Exam	Aptitude Assessment Assessment done. Please click done to proceed to the next assessment.	NE
Onboarding		
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### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (Comprehension)

Recruit Pro 🙀		Lage 202303426 →
Profile	<u>Comprehension Assessment</u>	
Assessment	Objective: The objective of this assessment is to measure your understanding of the language and factual interpretation. This focuses on identifying the main idea of the story and understanding the vocabulary in context.	
English 🔶	Read the following paragraphs and choose the best answer.	
Aptitude	This is a 20-item guestionnaire and you are given a minute for each to finish the assessment.	
Basic Computer	Duration: 30 minutes	
I	Items: 20 questions	
Interview	Passing Score: 80%	
Account Specific Exam	Proceed further only if you wish to take the assessment right now. When you move on to the following screen, an assessment record will be created for you.	
The second se	Please be advised, during this exam you won't be permitted to go back to previous questions once you hit NEXT.	
Job Offer	If you have technical difficulties with your exam, contact recruitment team for assistance:	
	MANILA: RMGManila.Sourcing@techmahindra.com	
Onboarding	CEBU: RMGCebusourcing@TechManindra.com	
		START
		•
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### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (Comprehension)

Recruit Pro 🙀		≗ JD202303426 ▼
		EXA-
	Comprehension Assessment	1007
Profile	00:29:48	
Assessment	Read the following paragraphy in another that read guarditers.	20
English Aptitude Comprehension Basic Computer Typing	When using a heatst filt, sinopp, networker is been store on the forward strate only. In this return strate, lift for the date of the surface is availability the heat-strategrine webling on a second statistically and the barry of the surface is available. It is been to avail statistically the heat-strategrine webling the heat-strategrine heat-strategrine webling the heat-strategrine webling	
Interview		
Account Specific Exam		
Job Offer	• E. The set of the se	
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### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (Basic Computer)

Recruit Pro 🏠		
~		
Profile	Basic Computer Assessment	
Assessment English Aptitude Comprehension Basic Computer Typing Interview Account Specific Exam Job Offer Onboarding	This Basic Computer test assesses a candidate's computer literacy skills that is needed to be successful in the workplace based on the demands for that particular role. Objective: The objective of this assessment is to measure your proficiency with regard to the basic computer navigation skills. It evaluates the usage of the hardware and software applications when operating a computer. Read each question carefully and choose the best answer. This is a 20-item questionnaire and you will be given a minute for each to finish the exam. Duration: 15 minutes Items: 15 questions Passing Score: 86% Proceed further only if you wish to take the assessment right now. When you move on to the following screen, an assessment record will be created for you. Please be advised, during this exam you won't be permitted to go back to previous questions once you hit NEXT. If you have technical difficulties with your exam, contact recruitment team for assistance: MANLA: RMGManila.Sourcing@techmahindra.com CEBU: RMGCebuSourcing@TechMahindra.com	TART
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### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (Basic Computer)

Recruit Pro 🙀		L JD202303426 →
		2
Profile	Basic Computer Assessment 00 : 14 : 44 Instruction: Read the questions carefully and choose your best answer.	1/15
English Aptitude Comprehension Basic Computer Typing Interview	Here: dis year pat finit animiliar in apprent?           Nee:           Nee:	
Account Specific Exam	A.       Summary finance         We assume that the first we see that them.         O. B.       Sum of the first we see that them.         C.       Sum of the first we see that them.         D.       Sum of the first we see that them.	
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### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (Basic Computer)



URL: https://recruitprox.techmahindra.com/Assessment

Once you're done with your profiling and passed the initial screening. You will go through to set of assessments provided by the company. This will determine if you're qualified to proceed to the next process of your application. There are instructions provided for each assessment. Please read the instructions first before you start the assessment. It is also required to take this assessment using a PC/Laptop device. It is required to take this assessment with a camera device which means that you need to take this assessment without any other persons in your background. Good luck!

### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (Typing)

Recruit Pro 🙀		<b>≜</b> JD202303426 ↔
Profile Assessment English Aptitude Comprehension Basic Computer Typing	Typing Assessment         • Objective: This typing test assesses a candidate's typing speed and accuracy required for the role.         Duration: 1 minute         Attempts: 5         Proceed further only if you wish to take the assessment right now. When you move on to the following screen, an assessment record will be created for you.         Please be advised, during this exam you won't be permitted to go back to previous questions once you hit NEXT.         If you have technical difficulties with your exam, contact recruitment team for assistance:         MANILA: RMGManila.Sourcing@techMahindra.com         CEBU: RMGCebuSourcing@techMahindra.com	
Account Specific Exam		CT.IT.
Onboarding		
© 2023: Tech Mahindra - Recruit Pro X		Manual Privacy Policy

URL: <u>https://recruitprox.techmahindra.com/Assessment</u>

Once you're done with your profiling and passed the initial screening. You will go through to set of assessments provided by the company. This will determine if you're qualified to proceed to the next process of your application. There are instructions provided for each assessment. Please read the instructions first before you start the assessment. It is also required to take this assessment using a PC/Laptop device. It is required to take this assessment with a camera device which means that you need to take this assessment without any other persons in your background. Good luck!

### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (Typing)

Recruit Pro	🚊 JD202303426 👻
Prote     Accessing on the second	
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#### URL: https://recruitprox.techmahindra.com/Assessment

Once you're done with your profiling and passed the initial screening. You will go through to set of assessments provided by the company. This will determine if you're qualified to proceed to the next process of your application. There are instructions provided for each assessment. Please read the instructions first before you start the assessment. It is also required to take this assessment using a PC/Laptop device. It is required to take this assessment with a camera device which means that you need to take this assessment without any other persons in your background. Good luck!

### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (Typing)

Recruit Pro 🙀		≜ JD202303426 →
Profile Assessment English Aptitude Comprehension Basic Computer Typing Interview Account Specific Exam	Typing Exam  If a prediction is right, then it's like you only have one future. Like that future has been decided. But if it's wrong then you have an almost infinite number of possibilities. And that means that even the tiniest twist of fate car change your future. I want to believe that I have choices - that the path I walk has many different turns, and many different roads to follow!  Time Left: 43s Mistakes: 0   WPM: 71   Accuracy: 100.00%	
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#### URL: https://recruitprox.techmahindra.com/Assessment

Once you're done with your profiling and passed the initial screening. You will go through to set of assessments provided by the company. This will determine if you're qualified to proceed to the next process of your application. There are instructions provided for each assessment. Please read the instructions first before you start the assessment. It is also required to take this assessment using a PC/Laptop device. It is required to take this assessment with a camera device which means that you need to take this assessment without any other persons in your background. Good luck!

### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (Typing)



#### URL: https://recruitprox.techmahindra.com/Assessment

Once you're done with your profiling and passed the initial screening. You will go through to set of assessments provided by the company. This will determine if you're qualified to proceed to the next process of your application. There are instructions provided for each assessment. Please read the instructions first before you start the assessment. It is also required to take this assessment using a PC/Laptop device. It is required to take this assessment with a camera device which means that you need to take this assessment without any other persons in your background. Good luck!

### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT (Score Results) URL: https://

URL: <u>https://recruitprox.techmahindra.com/Assessment/ScoreResults</u>



**NOTE:** If you failed an assessment, you have a chance to retake the assessment. (**3** max retake attempts)

Once you're done with your profiling and passed the initial screening. You will go through to set of assessments provided by the company. This will determine if you're qualified to proceed to the next process of your application. There are instructions provided for each assessment. Please read the instructions first before you start the assessment. It is also required to take this assessment using a PC/Laptop device. It is required to take this assessment with a camera device which means that you need to take this assessment without any other persons in your background. Good luck!

### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT RESULT (PASSED)

URL: https://recruitprox.techmahindra.com/Assessment

Recruit Pro 🙀	t≛	D202303426 -
Profile	Congratulations!         You passed all Assessments.         You're just a few steps away from getting hired. The next step will be the interview.         Please click HERE to proceed.	
Job Offer		
Onboarding		
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Once you're done with your profiling and passed the initial screening. You will go through to set of assessments provided by the company. This will determine if you're qualified to proceed to the next process of your application. There are instructions provided for each assessment. Please read the instructions first before you start the assessment. It is also required to take this assessment using a PC/Laptop device. It is required to take this assessment with a camera device which means that you need to take this assessment without any other persons in your background. Good luck!

### PROCESS & PROCEDURE [CANDIDATE] – ASSESSMENT RESULT (FAILED)

URL: https://recruitprox.techmahindra.com/Assessment

Recruit Pro 🙀		🚢 JD202303426 🝷
Profile		
	Tech Mahindra	
Assessment 🔶		
English 🔶	REGRET LETTER	
Aptitude Comprehension		
Basic Computer	Dear Juan Dela Cruz,	
Typing P Results	Thenk you for your interact in TechMobindro. We have completed reviewing your credentials and perceived down the calculation of condidates for further consideration	
Interview	It is always difficult to choose among the many qualified applicants. However, we regret to inform you that after careful consideration, you have not been successful in this occasion. We we keep your application on file. Should another position become available, you may reapply after 30 days.	/ill
Account Specific Exam	We wish you every success in your career pursuits.	
Job Offer	Sincerely,	
Onboarding	Techini Recruitment Team	
	30 DAYS REMAINING TO REAPPL	
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Once you're done with your profiling and passed the initial screening. You will go through to set of assessments provided by the company. This will determine if you're qualified to proceed to the next process of your application. There are instructions provided for each assessment. Please read the instructions first before you start the assessment. It is also required to take this assessment using a PC/Laptop device. It is required to take this assessment with a camera device which means that you need to take this assessment without any other persons in your background. Good luck!

### PROCESS & PROCEDURE [CANDIDATE] – INTIAL INTERVIEW (Book Appointment)

URL: https://recruitprox.techmahindra.com/Interview



Once you passed the assessment, you will set an appointment with your available time for your interview. You have to pass the initial interview first before you can proceed to the final interview.

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### **PROCESS & PROCEDURE [CANDIDATE] – INITIAL INTERVIEW** (Appointment Schedule)

URL: https://recruitprox.techmahindra.com/Interview

Once you passed the assessment, you will set an appointment with

your available time for your

interview. You have to pass the

proceed to the final interview.

Click here to view actual page

initial interview first before you can

Recruit Pro 🙀			Lage - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 202303426 - 2023020000000000000000000000000000000
	Initial Interview		
Profile Assessment Interview	SEP 2023	INITIAL INTERVIEW  Friday © 08:00 AM - 08:30 AM  Interviewer: Roldan Justo  click here to join the meeting  Meeting ID: Passcode:	
Account Specific Exam Job Offer Onboarding			
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PROCESS & PROCEDURE [CANDIDATE] – INITIAL INTERVIEW RESULT (PASSED)

URL: <u>https://recruitprox.techmahindra.com/Interview</u>



### PROCESS & PROCEDURE [CANDIDATE] – FINAL INTERVIEW (Book Appointment)

URL: <a href="https://recruitprox.techmahindra.com/Interview">https://recruitprox.techmahindra.com/Interview</a>



PROCESS & PROCEDURE [CANDIDATE] – FINAL INTERVIEW (Appointment Schedule) URL: <u>https://recruitprox.techmahindra.com/Interview</u>

Recruit Pro 🙀		≜ JD202303426 ★
Profile Assessment Interview Final	Final Interview          I       FINAL INTERVIEW         SEP       01:00 PM - 02:00 PM         2023       Interviewer: Joshua Romero         click here to join the meeting         Meeting ID:         Passcode:	
Account Specific Exam		
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### PROCESS & PROCEDURE [CANDIDATE] – FINAL INTERVIEW RESULT (PASSED)

URL: https://recruitprox.techmahindra.com/Interview



### PROCESS & PROCEDURE [CANDIDATE] – PRE-JOB OFFER

URL: <a href="https://recruitprox.techmahindra.com/JobOffer">https://recruitprox.techmahindra.com/JobOffer</a>



### PROCESS & PROCEDURE [CANDIDATE] – JOB OFFER

URL: https://recruitprox.techmahindra.com/JobOffer

it Pro 🙀		≗ JD20
Profile	July 21, 2023	Employment: Probitionary
	CONDITIONAL OFFER LETTER	
Assessment		
Interview	Dear JUAN DELA CRUZ,	
sount Specific Exam	Upon careful consideration of your application with Tech Mahindra, we would like to inform you that you have successfully passed all assessments and we would Support Representative under, TalkTalk account, effective May 29, 2023.	like to offer you the position of <b>Technical</b>
	In lieu of this, please be apprised that we are providing a conditional offer letter in reference to the above statement. This document shall serve as our intent to em	ploy your services with the company and
Job Offer	completion and clearance of all employment requirements that shall be communicated by you with our recruitment team.	a to your employment status post your
Onboarding	Similarly, please be further apprised below of your compensation for assuming the role of <b>Technical Support Representative</b> . This shall be accorded to you basis to company's payroll process. As such is stated below;	the existing policies and procedures of the
	Compensation Component Pay Schedule	
	Base Pay:   ₱15,000.00   15th and End of the Month	
	Allowance: P1,000.00 15th and End of the Month	
	Performance Incentive: ₱1,000.00 End of the Month (once endorsed to production)	
	Attendance Incentive: <b>P</b> 1,000.00 15th of the Month (once endorsed to production)	
	Mobile/Data Allowance: P2,000.00 End of the Month (once endorsed to production)	
	Gross Salary: ₱20,000.00	
	<ul> <li>Performance Incentive and Attendance Incentive are variable pay which are subject to provisions and will be given upon go-live date. Not applicable during training periodes Performance Incentives will be paid to you on a pro-rata basis as per your eligibility.</li> <li>The actual performance incentive amount may be lower or higher depending on your performance and business performance.</li> </ul>	d.
	DECLINE OFFER ACCEPT OFFER	

An offer letter is provided by the management. You have the option to consider the offer or not. <u>Click here to view actual page</u>

Once you passed the interview (and account assessment - if applicable).

### PROCESS & PROCEDURE [CANDIDATE] – JOB OFFER (DECLINE OFFER)

URL: https://recruitprox.techmahindra.com/JobOffer

If you decline the offer. You are

why you decline the offer.

Click here to view actual page

required to at least state your reason

Tech Mahindra							126 -
Profile	March 17, 2023						
Assessment		CONDITIONAL	L OFFER LET	TER			
	Dear <b>JUAN DELA CRUZ</b> ,						
Interview	Upon careful consideration of your application with	Tech Mahindra, we would like to inform you that	you have successfully p	passed all assessments and we w	ould like to offer you the position of 1	<b>Fechnical</b>	
Account Specific Exam	Support Representative effective April 29, 2023.						
	In lieu of this, please be apprised that we are providi shall be deemed final and confirmed via the	ng a conditional offer letter in reference to the al	bove statement. This do byme	ocument shall serve as our intent ent and the terms and conditions	t to employ your services with the con related to your employment status po	npany and ost your	
Job Offer	completion and clearance of all employmer Are	you sure you want to decline?	× <sup>am.</sup>				
	Similarly, please be further apprised below the company's payroll process. As such is singly or the		ntati	ive. This shall be accorded to you	basis the existing policies and procee	dures of	
Onboarding		, please state your reason and hit <b>SUBMIT</b> .					
	Compensation Component		Cal	Manut			
	Base Pay:		f the	Month			
	Performance Incentive:	NO SUBMI	IT THE	nce endorsed to production)			
	Attendance Incentive:	₱1.000.00	15th of t	once endorsed to production)			
	Mobile/Data Allowance:	₽2,000.00	End of the Month (o	once endorsed to production)			
	Gross Salary:	₽20,000.00					
	Performance Incentive and Attendance Incentive are	variable pay which are subject to provisions and will	be aiven upon ao-live da	ate. Not applicable during training o	eriod		
	Performance Incentives will be paid to you on a pro-	rata basis as per your eligibility.	oe given opon go are aa	nei not applicable aaning troubing p	criou.		
	<ul> <li>The actual performance incentive amount may be logged</li> </ul>	wer or higher depending on your performance and bi	usiness performance.				
				_			
		DECLINE OFFER	AC	CCEPT OFFER			
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### PROCESS & PROCEDURE [CANDIDATE] – JOB OFFER (ACCEPT OFFER)

Profile	July 21, 2023		Employment: Probitionary
essment		CONDITIONAL OFFER LETTER	
nterview	Dear <b>JUAN DELA CRUZ</b> ,		
ic Exam	Upon careful consideration of your application with Tech Mahindra, w Support Representative under, TalkTalk account, effective May 29, 20	would like to inform you that you have successfully passed all assessments and we woul 23.	d like to offer you the position of <b>Technical</b>
ob Offer	In lieu of this, please be apprised that we are providing a conditional or shall be deemed final and confirmed via the company's official contra completion and clearance of all employment sequences to the shall.	fer letter in reference to the above statement. This document shall serve as our intent to e t which shall include all particulars of your employment and the terms and conditions relation communicated burgers with our communication.	mploy your services with the company and ed to your employment status post your
oarding	Similarly, please be further apprised below Congratulations company's payroll process. As such is stat	itative. This shall be accorded to you basis	the existing policies and procedures of the
	Compensation Component Congrats on your new welcome you to our t	job, Juan! We are all really excited to a second seco	
	Base Pay:	f the Month	
	Allowance:	f the Month	
	Performance Incentive:	₱1,000.00 End of the Month (once endorsed to production)	
	Attendance Incentive:	P1,000.00 15th of the Month (once endorsed to production)	
	Mobile/Data Allowance:	₱2,000.00 End of the Month (once endorsed to production)	
	Gross Salary:	₽20,000.00	
	<ul> <li>Performance incentive and Attendance incentive are variable pay wh</li> <li>Performance incentives will be paid to you on a pro-tata basis as per</li> <li>The actual performance incentive amount may be lower or higher dependence.</li> </ul>	th are subject to provisions and will be given upon go-live date. Not applicable during training per- our eligibility. ending on your performance and business performance.	od.

#### URL: https://recruitprox.techmahindra.com/JobOffer

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If you accept the offer. The next step will be the onboarding process.

### PROCESS & PROCEDURE [CANDIDATE] – ONBOARDING (Applicant Form)

URL: https://recruitprox.techmahindra.com/Onboarding

Recruit Pro 🙀					≜ JD202303426 →	
	APPLICANT FOR	MS	PRIMARY REQUIREMENTS	SECONDARY REQUIREMENTS	ONBOARDING DETAILS	
Profile Assessment	APPLICANT INFOR	MATION	CHARACTER REFERENCE	BACKGROUND VERIFICATION	DATA PRIVACY NOTICE	
Interview	PERSONAL INFORMATION	or be completed. reade	noue and joe type this hand the region.			
Account Specific Exam	Applicant ID JD202303426	Image: Castname, Firstname Middle Initial)       202303426     JUAN DELA CRUZ       Male/Female)     Maiden Name(for Female Married applicants only)       ALE     Image: Content on the second s		Company Name* TECH MAHINDRA	Position Being Considered * TECHNICAL SUPPORT REPRESENTATIVE	
Job Offer	Sex(Male/Female) MALE			Email Address juan.delacruz@techmahindra.com	Contact Number +639123456789	
Onboarding	Complete Current/Present Address	OUIAPO, NATIONAL CAP	TAL REGION - MANILA 1001, PHILIPPINES	Complete Permanent/Provincial Address* 💿 123 BASAN, BARANGAY 386 QUIAPO, NATIONAL CAPITAL REGION - MANILA 1001, PHILIPPINES		
	Birthdate	SSS Number	TIN	Same as current address Passport Number(if available)	Passport Number(expiry date)	
	01/01/1995	00040311533	79470463234880	100 1204 12040		
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Once you accepted the job offer. You're now ready to submit your requirements and fill up some necessary details. Congrats on your new job!

### PROCESS & PROCEDURE [CANDIDATE] – ONBOARDING (Applicant Form)

Recruit Pro 🙀					≜JD202303426 ▼
Profile	APPLICANT FORMS	PRIMARY REQUIREMENTS	SECONDARY REQUIREMENTS	ONBOARDING DETAILS	
I	APPLICANT INFORMATION	CHARACTER REFERENCE	BACKGROUND VERIFICATION	DATA PRIVACY NOTICE	
Assessment	All fields in this application for must be completed.Please	ensure that you type-write/hand-write legibly.			
Interview	EDUCATIONAL BACKGROUND				
	Name of School		School Address*		
Account Specific Exam	CEBU INSTITUTE OF TECHNOLOGY - UNIVERSITY		CEBU CITY		
Course Taken			Educational Attainment	Year Graduated or Year Last Attended *	
Job Offer		DGY (BSIT)	BACHELORS DEGREE	2013 - 2017	
Opboarding	Post Graduate Degree (if none, please leave it blank)		Post Graduate(Year Graduated)		
				1 2 3 4 N	IEXT
					•
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### PROCESS & PROCEDURE [CANDIDATE] – ONBOARDING (Applicant Form)

Recruit Pro 🙀				<b>≗</b> JD202303426 →
Profile 🛑	APPLICANT FORMS	PRIMARY REQUIREMENTS	SECONDARY REQUIREMENTS	ONBOARDING DETAILS
Assessment	APPLICANT INFORMATION	CHARACTER REFERENCE	BACKGROUND VERIFICATION	DATA PRIVACY NOTICE
	All fields in this application for must be completed.Please PROFESSIONAL QUALIFICATION	ensure that you type-write/hand-write legibly.		
interview	Membership/Qualification	Date of Qualification	Full Name of Qualifying Body	
Account Specific Exam	IT NINJA	08/20/2020	IT NINJA	
Job Offer				
Onboarding				
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### PROCESS & PROCEDURE [CANDIDATE] – ONBOARDING (Applicant Form)

Recruit Pro 🙀							≗ JD202303426 ▼
Profile	APPLICANT FORMS	PRI	MARY REQUIREMENTS	SECONDARY REQUIRE	MENTS	ONBOARDING DETAILS	
- Tome	APPLICANT INFORMATION	СН	IARACTER REFERENCE	BACKGROUND VERIFIC		DATA PRIVACY NOTICE	
Assessment	All fields in this application for must be completed.Please	ensure that you type-	write/hand-write legibly.				
Interview	EMPLOYMENT HISTORY						
	Company Name		Address		Position Held		
Account Specific Exam	ABC COMPANY		CEBU PHILIPPINES		TECH SUPPORT		
	Employment Period		Reason for Leaving		Name of Immediate Su	ipervisor	
Job Offer	2 YRS, 5 MOS		RESIGNATION DUE TO PERSONAL RE	ASONS	JOHN DOE		
Onboarding							Ţ
						1 2 3 4 Ne	EXT
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### PROCESS & PROCEDURE [CANDIDATE] – ONBOARDING (Applicant Form)

URL: <a href="https://recruitprox.techmahindra.com/Onboarding">https://recruitprox.techmahindra.com/Onboarding</a>

Recruit Pro 🙀				La JD202303426 ↔
Profile	APPLICANT FORMS	PRIMARY REQUIREMENTS	SECONDARY REQUIREMENTS	ONBOARDING DETAILS
I	APPLICANT INFORMATION	CHARACTER REFERENCE	BACKGROUND VERIFICATION	DATA PRIVACY NOTICE
Assessment	All fields in this application for must be completed.Please er	sure that you type-write/hand-write legibly.		
Interview	Character Reference #1			^
Account Specific Exam	Name of Reference*	Company Name*	Position Title/Relationship*	
	HARVY DELA CRUZ	TECH MAHINDRA	SENIOR BUSINESS ANALY	ST
Job Offer 🔶	Email Address	Contact Number*	Best Day & Time to Call	
Onboarding	Character Reference #2			~
	Character Reference #3			~
				NEXT
				•
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# HOW TO USE

### PROCESS & PROCEDURE [CANDIDATE] – ONBOARDING (Applicant Form)



# HOW TO USE

### PROCESS & PROCEDURE [CANDIDATE] – ONBOARDING (Applicant Form)



### PROCESS & PROCEDURE [CANDIDATE] – ONBOARDING (Applicant Form)



### PROCESS & PROCEDURE [CANDIDATE] – ONBOARDING (Applicant Form)



### **PROCESS & PROCEDURE [CANDIDATE] – ONBOARDING** (Primary Requirements)



**PROCESS & PROCEDURE [CANDIDATE] – ONBOARDING** (Primary Requirements)

Recruit Pro 🙀				<b>≗</b> JD202
Profile	✓ APPLICANT FORMS	PRIMARY REQUIREMENTS	SECONDARY REQUIREMENTS	ONBOARDING DETAILS
	SSS No.*	SSS Supporting Document*	TIN*	TIN Supporting Document*
Assessment	40345331120	Choose File SSS_Document.png	756566323.600	Choose File TIN_Document - Copy.jpg
Interview	PhilHealth*	PhilHealth Supporting Document*	Pag-IBIG No. *	Pag-IBIG Supporting Document* (OK)
	1004007	Choose File PhilHealth_Document.jpg File must be less than 4 MB. (PDF. PNG, JPG)	1224(8)?	Choose File PagIBIG_Document.png File must be less than 4 MB. (PDF. PNG. JPG)
Account Specific Exam	Primary ID*	Photo of your Primary ID* OK	Secondary ID	Photo of your Secondary ID
Job Offer	Driver's License	Choose File Primary_ID.png	Select ID Type	Choose File No file chosen
	10204001001020	File must be less than 4 MB. (PNG, JPG)		File must be less than 4 MB. (PNG, JPG)
Onboarding	NSO Birth Certificate* OK	2x2 Photo (White Background)* OK	Marriage Certificate (if applicable)	
•	Choose File TIN_Document.jpg	Choose File Profile_Photo.jpg	Choose File No file chosen	
				SAVE
2023: Tech Mahindra - Recruit Pro X				Manual Priv

PROCESS & PROCEDURE [CANDIDATE] – ONBOARDING (Secondary Requirements) URL: <u>https://recruitprox.techmahindra.com/Onboarding</u>



PROCESS & PROCEDURE [CANDIDATE] - ONBOARDING (Secondary Requirements) URL: https://recruitprox.techmahindra.com/Onboarding

Recruit Pro 🙀				<b>≜</b> JD202303426	-
Drofile	✓ APPLICANT FORMS	✓ PRIMARY REQUIREMENTS	SECONDARY REQUIREMENTS	ONBOARDING DETAILS	
Frome	School Record Documents * OK	Certificate of Employment (most recent emp	ployer) OK BIR Form 2	316 (previous employer) OK	
Assessment	Choose Files School_Document2.jpg	Choose File COE_Document.jpg	Choose	File BIR_Form_2316.pdf	
	Occupational Permit with CTC/Cedula*	Police Clearance or NBI Clearance*	) File must be	less than 4 MB. (PDF, PNG, JPG)	
	Choose File Cedula.png	Choose File Police_NBI_Document.	pdf		
Account Specific Exam					
Job Offer				SAVE	
				· · · · · · · · · · · · · · · · · · ·	
Onboarding				•	
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### PROCESS & PROCEDURE [CANDIDATE] – ONBOARDING (Onboarding Details)



### тесн mahindra

# **VERSION CONTROL**



### tech mahindra

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